

TERMS AND CONDITIONS

ALMARAE

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Effective Date: 20 July 2026

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These Terms and Conditions (“Terms”) govern access to and use of the Almarae website and private matchmaking and introduction service. By submitting a vouch, accepting an invitation, completing a profile, participating in an interview, consenting to an introduction, or otherwise using the Service, you agree to be legally bound by these Terms.

If you do not agree with these Terms, you must not submit information, create or complete a profile, participate in the Service, or proceed with an introduction.

1. PLATFORM OPERATOR

The Almarae website and matchmaking service (the “Service”) is operated by:

Almarae

RealiVobis LTD

Company Registration No. HE 426863

Georgiou Theotoki 4A

4004 Limassol, Cyprus

Email: info@thealmarae.com

Website: www.thealmarae.com

References in these documents to “Almarae”, “we”, “us” or “our” mean the above operator.

2. DEFINITIONS

Applicant: a person who submits a vouch, receives an invitation, completes a profile, or otherwise seeks admission to the Service.

Voucher: a person who submits a personal recommendation for another individual and may, after doing so, be invited to seek a match for themselves.

Vouched Person: the individual recommended by a Voucher.

Member: an Applicant whom Almarae has accepted for participation in the matchmaking service.

Profile: the information, answers, preferences, statements and other details submitted for matchmaking purposes.

Vouch: a personal recommendation submitted in good faith. A Vouch is not a professional reference, certification, background check, safety assurance or guarantee.

Potential Match: a person whom Almarae considers may satisfy a meaningful number of another Member’s stated preferences or compatibility criteria.

Introduction: any contact, call, meeting or exchange facilitated by Almarae between Members.

Compatibility Assessment: Almarae’s proprietary internally programmed, rules-based process, together with human review, used to identify Potential Matches.

3. NATURE AND PURPOSE OF THE SERVICE

Almarae is a private, selective matchmaking and introduction service intended for adults seeking a genuine romantic relationship. The Service is designed to reduce anonymous browsing and repetitive swiping by using a vouch-first entry model, detailed profiles, private assessment and human-reviewed introductions.

Almarae is not an open-registration dating application. There is no public member directory, swiping function or self-service member portal after profile submission. Matchmaking, communications and introductions are handled manually by the Almarae team using available contact channels.

Almarae may consider profile answers, stated preferences, values, lifestyle, relationship objectives, public-profile information, interviews, feedback and other relevant information. Almarae retains discretion over whether to accept an Applicant, seek clarification, suggest a Potential Match, arrange an Introduction, pause participation or remove a Member.

4. VOUCH-FIRST ELIGIBILITY MODEL

A person cannot join Almarae solely to seek a match for themselves. To become eligible to be considered for the Service, a person must first submit a genuine Vouch for another individual.

The process generally operates as follows:

1. An individual submits a Vouch for another person, using only the limited information requested by Almarae.
2. Almarae reviews the Vouch and any publicly available profile information provided or identified for authenticity, suitability, consistency and safety purposes.
3. If Almarae considers the Vouch appropriate, Almarae may contact the Vouched Person, identify the Voucher during personal contact, explain the Service and request consent to proceed.
4. The Vouched Person may accept or decline. No person is required to participate because they were vouched for.
5. If the Vouched Person accepts, Almarae may invite them to complete a Profile.
6. The Voucher may also, if they wish and if Almarae considers them eligible, be invited to complete their own Profile and seek a match.
7. Completion of any stage does not guarantee acceptance as a Member or an Introduction.

5. RESPONSIBILITIES WHEN VOUCHING FOR ANOTHER PERSON

A Voucher may provide only information requested by Almarae, such as the Vouched Person's first name, city, public social-media profile, email address where available, the Voucher's relationship to them, and general comments explaining the recommendation.

By submitting a Vouch, the Voucher confirms, to the best of their honest and reasonable knowledge, that:

- the information submitted is accurate, current and not misleading;
- the Vouched Person is at least 18 years old;
- the Vouched Person is single, not married, not in a civil partnership and not currently in a romantic relationship;
- the Vouched Person is genuinely available to pursue a new relationship;

- the Vouch is made respectfully and in good faith, without harassment, retaliation, deception or an improper purpose;
- the Voucher has not submitted intimate, defamatory, highly sensitive or unnecessary private information;
- any social-media link supplied is publicly accessible and genuinely relates to the Vouched Person.

A Voucher does not have authority to consent to matchmaking or sensitive-data processing on behalf of the Vouched Person. Almarae will seek the Vouched Person's own consent before inviting them to participate.

If Almarae discovers or reasonably believes that the Vouched Person was married, partnered or otherwise not genuinely available, Almarae may reject or remove the Vouched Person and may also suspend or permanently remove the Voucher. Removal of the Voucher will be particularly likely where the Voucher knew, should reasonably have known, acted carelessly, supplied misleading information, or otherwise undermined the integrity or safety of the Service. Almarae may exercise discretion where the Voucher appears to have acted honestly and was themselves deceived.

6. ELIGIBILITY AND RELATIONSHIP STATUS

The Service is available only to individuals who:

- are at least 18 years old and have legal capacity to enter into these Terms;
- have first submitted a Vouch in accordance with Section 4;
- are single and genuinely available to pursue a new romantic relationship;
- are not married, in a civil partnership, in an existing romantic relationship, or seeking an undisclosed affair;
- provide truthful information and cooperate with reasonable verification or clarification requests;
- comply with these Terms and applicable law.

Almarae does not accept or work with people who are married or currently in a relationship. A person who becomes married or enters a relationship while participating must notify Almarae immediately and must stop participating in matchmaking.

Almarae cannot independently guarantee or continuously verify a person's relationship status. Each Applicant and Member is responsible for truthful disclosure. Misrepresentation may result in immediate and permanent removal.

7. APPLICATION, PROFILE AND MEMBERSHIP

Applicants may be required to provide detailed information regarding identity, location, background, lifestyle, work, education, income range, habits, family plans, values, religion or spirituality, political outlook, therapy or self-development, relationship history, personality, communication style, preferred relationship rhythm and ideal-partner criteria.

Sensitive questions include a "Prefer not to say" option where appropriate. Where explicit consent is required for special-category personal data, Applicants must provide that consent separately. Withdrawal of consent may prevent Almarae from continuing to use the affected information and may reduce or prevent the Service from being provided.

Applicants must ensure that all Profile information is truthful, accurate, current and complete. They must promptly tell Almarae about material changes, including relationship status, location, contact details, intentions or circumstances relevant to matchmaking.

Almarae may approve a Profile, request changes, ask follow-up questions, conduct a brief phone or video interview, decline an application, place participation on hold, or require additional clarification. Membership is personal, non-transferable and subject to continuing compliance.

Almarae is not required to disclose confidential internal assessments, proprietary matching criteria, safety indicators, third-party reports or reasons where disclosure could compromise another person's privacy, safety, legal rights or the integrity of the Service.

8. IDENTITY, PUBLIC-PROFILE AND SUITABILITY REVIEW

Almarae may use email verification, publicly available social-media information and, where appropriate, a brief telephone or video call to conduct a limited identity, authenticity, consistency, suitability and safety review.

Such review is limited and is not equivalent to a formal identity certification or comprehensive background check. Unless expressly stated otherwise, Almarae does not verify criminal history, marital records, civil-partnership records, employment, income, finances, education, health, immigration status or other official records.

Publicly available information may be incomplete, inaccurate or outdated. Acceptance into the Service does not mean Almarae guarantees a Member's identity, character, honesty, intentions, relationship status, safety or suitability.

9. COMPATIBILITY ASSESSMENT AND HUMAN REVIEW

Almarae uses a proprietary, internally programmed, rules-based Compatibility Assessment to organise and evaluate Member information and identify possible introductions. The assessment may consider stated preferences, values, lifestyle, relationship objectives and other compatibility indicators.

Every Potential Match is subject to meaningful human review before Almarae decides whether to approach the Members. The Compatibility Assessment supports, but does not replace, human judgment.

Almarae does not disclose its formula, scoring weights, thresholds, ranking logic, source code or internal methodology. No Member is entitled to receive a numerical score, ranking, explanation of another Member's information, or disclosure of proprietary business processes.

Compatibility assessments are subjective indicators only. They cannot predict attraction, chemistry, conduct, safety, commitment, relationship success, marriage or any other result.

10. MATCHMAKING AND INTRODUCTION PROCESS

Where Almarae identifies a Potential Match, Almarae may contact each Member separately and explain at a high level that the other person appears to meet a meaningful number of their preferences or compatibility requirements.

Before mutual consent is obtained, Almarae will not ordinarily disclose identifying information such as the other person's name, photograph, social-media profile, telephone number, email address, employer or exact location.

An Introduction will proceed only where both Members indicate that they wish to continue. Consent to an Introduction may authorise Almarae to disclose selected information, arrange a three-way introductory call, exchange agreed contact details, or facilitate a meeting.

Almarae may arrange or book an introductory call or first meeting. Unless expressly confirmed in writing for a specific occasion, Almarae staff will not attend, supervise or monitor the meeting. Calls arranged by Almarae are not recorded unless everyone is separately informed and expressly agrees in advance.

Almarae may ask Members for feedback after an Introduction or meeting to improve the Service, understand preferences, address concerns and determine whether future introductions may be appropriate.

Either Member may decline an Introduction, stop communicating or decide not to meet. No reason is required, and Almarae does not guarantee that any person will respond, proceed or continue.

11. NO GUARANTEE OF A MATCH OR RELATIONSHIP

Almarae makes no promise or guarantee that:

- an Applicant will be accepted as a Member;
- a Member will receive any Potential Match or Introduction;
- a Potential Match will satisfy all stated preferences;
- another Member will agree to proceed;
- an Introduction will result in attraction, communication, a date, exclusivity, commitment, marriage or any continuing relationship;
- a Member's profile, statements, intentions or conduct are accurate, complete or reliable;
- a Vouch, public-profile review, interview or verification step will reveal every relevant fact;
- Members will be compatible, emotionally available, safe or suitable for each other.

Matchmaking involves human judgment, incomplete information and personal choice. Results depend on many matters outside Almarae's control.

12. MEMBER CONDUCT AND ZERO-TOLERANCE RULES

Members and Applicants must treat others with honesty, dignity and respect. Almarae has zero tolerance for:

- harassment, stalking, threats, violence, intimidation or coercive behaviour;
- sexual pressure, non-consensual conduct or repeated contact after rejection;
- hate speech, discriminatory abuse or degrading treatment;
- impersonation, fraud, catfishing or material misrepresentation;
- undisclosed marriage, partnership or romantic relationship;
- financial solicitation, requests for money, investment schemes, loans, gifts obtained by pressure or exploitation;

- sharing another person's private information, messages, photographs or contact details without permission;
- recording calls or meetings without all required consent;
- using the Service for commercial solicitation, recruitment, research, publicity, surveillance or any purpose unrelated to genuine matchmaking;
- scraping, copying, reverse engineering or attempting to discover Almarae's proprietary matching methodology;
- retaliation against a Voucher, Vouched Person, Member or Almarae staff member.

Almarae may immediately pause, reject, suspend or permanently remove any person where it reasonably believes that these standards have been breached or that continued participation may create risk, distress or damage to the Service.

13. SAFETY AND PERSONAL RESPONSIBILITY

Almarae takes privacy and safety seriously, but no matchmaking service can eliminate the risks of communicating with or meeting another person. Members remain responsible for their own decisions, boundaries, communications and personal safety.

Members should take reasonable precautions, including:

- meeting initially in a public place and arranging independent transportation;
- telling a trusted person where they are going and when they expect to return;
- avoiding disclosure of home addresses, financial credentials, identity documents or other unnecessary sensitive information;
- never sending money, making investments, taking loans, guaranteeing debts or entering financial arrangements with a match based solely on the Introduction;
- ending a call or meeting where they feel uncomfortable or unsafe;
- contacting emergency services directly in an immediate danger situation;
- promptly reporting serious concerns to Almarae.

Almarae is not an emergency service, law-enforcement agency, security provider, therapist, medical provider, legal adviser or relationship counsellor. Reports may be reviewed for Service safety, but Almarae does not promise to conduct a formal investigation.

14. RESPONSIBILITY AFTER AN INTRODUCTION

Almarae's role is limited to private matchmaking and facilitating an initial Introduction. Once an Introduction has been made, each person independently decides whether, when and how to communicate, exchange information, meet in person or pursue any personal or romantic relationship.

Almarae is not a party to any communication, date, relationship, promise, agreement, transaction or dispute between Members. Almarae does not control or supervise private communications, meetings or conduct after an Introduction.

To the maximum extent permitted by law, Almarae is not responsible for:

- acts, omissions, statements, misrepresentations or conduct of any Applicant, Voucher, Vouched Person or Member;

- rejection, non-response, disappointment, emotional distress, incompatibility, relationship breakdown or personal consequences arising from an Introduction;
- any decision to communicate, meet, travel, enter a venue, visit a private residence or continue a relationship;
- loss, injury, damage, harassment, fraud or misconduct arising from interactions outside Almarae's direct control;
- gifts, loans, payments, investments, purchases, shared expenses or other financial dealings between Members;
- content or conduct on third-party platforms, venues or communication channels.

Nothing in these Terms excludes or limits liability that cannot lawfully be excluded, including liability arising from fraud, deliberate misconduct, or any other liability protected by mandatory law.

15. REPORTING, SAFETY ACTIONS AND AUTHORITIES

Concerns may be reported to info@thealmarae.com. Almarae may request relevant details or evidence and may contact affected persons where appropriate.

Depending on the circumstances, Almarae may issue a warning, seek clarification, pause an Introduction, restrict contact, suspend participation, permanently remove a person, preserve relevant records, or take another proportionate step.

Where Almarae reasonably believes that a matter involves serious harm, threats, violence, exploitation, fraud, unlawful conduct, safeguarding concerns or a legal obligation, Almarae may disclose relevant information to competent authorities or emergency services. Members should contact the appropriate authorities directly where immediate assistance is required.

16. COMMUNICATIONS

Because the Service is manually operated, Almarae may contact Applicants and Members through any contact channel they have provided or expressly authorised, including email, telephone, SMS, WhatsApp, video call or social media.

Operational communications may include consent requests, profile questions, verification, interviews, Potential Match notifications, Introduction arrangements, safety notices, Service changes and responses to requests.

Marketing communications, including news, events, promotions and future paid offerings, will be sent only where the recipient has provided the required consent or where another lawful basis applies. Marketing consent may be withdrawn at any time.

17. FREE SERVICE AND FUTURE PAID SUBSCRIPTIONS

The Service is currently provided without charge. Almarae may introduce paid subscriptions, packages or optional paid features in the future.

No person will be charged merely because they previously joined or used the free Service. Before any charge, Almarae will clearly present the price, included services, billing frequency, renewal terms, cancellation rights, refund rules and any other applicable conditions. A Member must actively agree to the paid terms and authorise payment.

Existing free participation does not create a permanent entitlement to free matchmaking. A Member who does not accept a future paid offering may decline it and may request deletion of their information.

Payments may be processed by a third-party payment provider such as Stripe. Additional payment or subscription terms may apply at the time of purchase.

18. SUSPENSION, REJECTION, REMOVAL AND WITHDRAWAL

A person may withdraw from the Service or request deletion of their Profile by contacting info@thealmarae.com.

Almarae may reject an application, decline a Vouch, pause participation, withhold an Introduction, suspend or permanently remove a person where it reasonably considers this necessary for eligibility, integrity, privacy, safety, legal compliance or the effective operation of the Service.

Grounds may include false information, relationship-status concerns, misuse of the vouch process, inappropriate behaviour, refusal to cooperate with reasonable verification, safety reports, repeated non-responsiveness, conduct inconsistent with a serious matchmaking service, or breach of these Terms.

Where immediate action is needed to protect another person or the Service, Almarae may act without prior notice. A removed person may not reapply or use another identity without Almarae's written permission.

19. INTELLECTUAL PROPERTY AND CONFIDENTIALITY

The Almarae name, branding, website, questionnaires, selection methods, Compatibility Assessment, scoring structure, software, processes, text, design and other materials are owned by or licensed to Almarae and are protected by applicable intellectual-property law.

Users may not copy, reproduce, publish, sell, license, scrape, reverse engineer, disclose or use Almarae materials or proprietary processes except as necessary for their personal use of the Service.

Members must respect the confidentiality of information received through an Introduction. Information about another person may be used only for considering and pursuing the agreed Introduction and must not be published, circulated, mocked, exploited or used for another purpose.

20. THIRD-PARTY SERVICES

Almarae may rely on third-party services for hosting, communications, analytics, security, payment processing, video calls, maps, venue bookings and other operational functions. Third-party services may have their own terms and privacy practices.

Almarae is not responsible for the independent availability, content or conduct of third-party services, except to the extent required by applicable law.

21. SERVICE AVAILABILITY AND CHANGES

The Service is provided on an "as available" basis. Almarae does not guarantee continuous availability, a particular response time, a minimum number of introductions, or uninterrupted access to the website or communication channels.

Almarae may change, pause, limit or discontinue any feature or part of the Service, including eligibility standards, questions, communication methods and matchmaking procedures, where reasonably necessary.

22. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, Almarae will not be liable for indirect, incidental, special or consequential loss, loss of opportunity, loss of goodwill, emotional disappointment, or loss arising from reliance on another person's statements or conduct.

Where Almarae is legally liable in connection with a free Service, its liability will be limited to losses that were reasonably foreseeable and directly caused by Almarae's proven breach of these Terms or applicable law. Where paid services are introduced, any lawful monetary cap will be stated in the applicable paid-service terms.

Nothing in these Terms affects mandatory consumer rights or excludes liability where exclusion is prohibited by law.

23. USER RESPONSIBILITY AND INDEMNITY

To the extent permitted by law, a user is responsible for losses, claims, costs or liabilities caused by their unlawful conduct, material misrepresentation, breach of confidentiality, misuse of another person's data, violation of these Terms, or infringement of another person's rights.

Any indemnity under this Section will apply only to the extent fair, proportionate and enforceable under applicable law.

24. PRIVACY

Almarae processes personal data in accordance with its Privacy Policy. The Privacy Policy explains the categories of information collected, purposes and legal bases, special-category data, the vouch process, matching, disclosures, retention, cookies, security and data-protection rights.

Acceptance of these Terms does not replace any separate consent required for sensitive-data processing, marketing, non-essential cookies or a specific disclosure during an Introduction.

25. FORCE MAJEURE

Almarae will not be responsible for delay or failure caused by circumstances beyond its reasonable control, including natural disasters, cyber incidents, telecommunications failures, infrastructure outages, government actions, public emergencies, labour disputes or third-party service failures.

26. GOVERNING LAW AND DISPUTES

These Terms are governed by the laws of the Republic of Cyprus, without depriving a consumer of mandatory protections that apply under the law of their habitual residence.

The parties should first attempt to resolve concerns in good faith by contacting info@thealmarae.com. Subject to mandatory consumer-jurisdiction rules, disputes will be submitted to the competent courts of the Republic of Cyprus.

27. SEVERABILITY AND NO WAIVER

If any provision is found invalid or unenforceable, it will be interpreted or limited to the minimum extent necessary, and the remaining provisions will continue in effect.

A delay or failure by Almarae to enforce a provision does not waive its right to enforce that provision later.

28. CHANGES TO THESE TERMS

Almarae may update these Terms to reflect legal, operational, safety, technical or commercial changes. Updated Terms will be published with a revised effective or last-updated date.

Where a change materially affects Members' rights or obligations, Almarae may provide additional notice and may require renewed acceptance. No paid subscription will begin without the Member's active agreement to the applicable pricing and billing terms.

29. CONTACT

Questions, withdrawal requests, reports or complaints concerning these Terms may be sent to:

Email: info@thealmarae.com

Website: www.thealmarae.com